

YSA Services - General Terms of Service

Draft terms · Version dated 11 October 2026 · To be legally reviewed before contractual use

English translation of the French draft supplied with the approved mock-up.

1. Scope and orders

These terms govern B2B commercial consulting, brochure website creation and LinkedIn page services provided by YSA Services. Each assignment is covered by a proposal setting out its scope, prices and deliverables. These terms are supplied with the proposal and become an integral part of it upon written acceptance.

2. Prices and payment

Prices are stated in CHF, with VAT according to the applicable tax status. Unless the proposal states otherwise, a 50% deposit is due when the order is placed and the balance upon delivery. Consulting assignments may be invoiced periodically as specified in the proposal. Additional work is agreed separately.

3. External costs and accounts

Domain names, hosting, subscriptions, licences, advertising and third-party services are paid for by the client unless otherwise agreed. Accounts and domains are generally created in the client's name. The client remains responsible for renewals and for the providers' terms.

4. Cooperation and deadlines

The client supplies the content, rights, access and approvals required. Deadlines are indicative unless specifically agreed in writing and may be adjusted in the event of delays or changes requested by the client. One round of revisions is included for brochure websites where stated in the proposal.

5. Confidentiality

YSA Services treats non-public information received during the assignment as confidential and does not disclose it to unauthorised third parties, subject to providers required for performance and agreed with the client, legal obligations and customary exceptions for information already public or lawfully obtained.

6. Artificial intelligence tools

YSA Services may use artificial intelligence tools to assist with writing, design, analysis and preparation of deliverables. Identifiable confidential information, trade secrets and sensitive personal data are not transmitted to external AI services without appropriate prior authorisation and compliance with legal requirements, including data protection requirements. The tools used may involve processing by third-party providers. Deliverables undergo appropriate human review.

7. Content, rights and deliverables

The client warrants that it has the rights to the content it supplies. After full payment, the client receives the agreed usage rights to assignment-specific deliverables, subject to third-party rights, platform licences and YSA Services' pre-existing methods or templates. Website creation tools may limit export and migration.

8. Scope of services and warranties

YSA Services performs the assignment diligently but does not guarantee commercial results, search engine rankings, traffic, visibility, revenue or continuous operation of external services. Maintenance and subsequent interventions are included only where stated in the proposal.

9. Termination and liability

In the event of early termination, services performed and legally justified costs or damages remain payable, subject to mandatory law. To the extent permitted by Swiss law, liability is limited to proven direct damages, up to the fees for the assignment concerned. No limitation applies where prohibited by law, including in cases of gross negligence or wilful misconduct.

10. Applicable law

Swiss law applies. The competent courts are determined in accordance with the applicable statutory provisions.

YSA Services · Based in Mies, Switzerland